## ROCKSTAT

JULY 9, 2015



## Community Development

Follow Up Information from June RockStat



### Neighborhood Development

#### **Neighborhood Development Marketing Activities**

|              | 2015 ND Marketing Activities |                    |                       |              |                    |  |  |  |
|--------------|------------------------------|--------------------|-----------------------|--------------|--------------------|--|--|--|
| Jan.         | Feb.                         | March              | April                 | May          | June               |  |  |  |
|              |                              | 2 lender/ Realtor  | Home Fair/ Money      |              |                    |  |  |  |
| 2 workshops  | 2 workshops                  | seminars           | Smart Week - public   | 2 workshops  | 2 workshops        |  |  |  |
|              |                              | 2 workshops @ City | 2 MBE/WBE Training    |              | 10 Steps to        |  |  |  |
|              |                              | Hall - public      | sessions              |              | Homebuying Program |  |  |  |
|              |                              |                    | 2 workshops including |              |                    |  |  |  |
|              |                              | RAAR members       | 1 Spanish             |              |                    |  |  |  |
|              |                              | Haskell/Fisher     |                       |              |                    |  |  |  |
|              |                              | neighborhood       |                       |              |                    |  |  |  |
| 24 attendees | 53 attendees                 | 58 attendees       | 77 attendees          | 21 attendees | 27 attendees       |  |  |  |

IHDA HB/Rehab All Programs

Number of overall workshop attendees: 260

Number of Homestart attendees from workshops: 24 Number of program applicants from workshops: 2

Marketing efforts include the following:

CoR Encore/Facebook/Twitter, realty company Facebook page/commercial, LinkedIN, RVC, Rockford Career College, La Voz Latina, local businesses, Nixle, NextDoor, email blasts to lendors/realtors, housing non-for-profits,





## Public Works Dept.

#### PRESENTED BY:

Mark Stockman – Street Superintendent

Kwame Calvin – Transportation Operations Manager

Tim Holdeman – Water Superintendent

Marcy Leach – Engineering Operations Manager

Tyler Nelson – CIP Operations Manager

Jeremy Carter – Traffic Engineer

# Public Works Department Key Strategic Initiatives 2015

- Balanced infrastructure system inclusive of road, rail, parking, pedestrian and alternative modes of transportation
- Improved infrastructure & redevelopment to attract businesses to the City of Rockford
- Street maintenance program which provides commuters with clean, safe and well-maintained streets
- Operate and maintain the public water system in a manner that protects public health and enhances the community
- Maintain a stormwater management program that protects the public and the environment while enhancing the community



## Street & Transportation Division

## Mark Stockman Street & Transportation Superintendent



## Street & Transportation

#### **Dashboard**

|                    |   | 2015<br>Monthly<br>Target | Jan  | Feb  | Mar  | Apr  | May  | Jun  |
|--------------------|---|---------------------------|------|------|------|------|------|------|
|                    | Unresolved Pothole Requests                         | 150                       | 9    | 4    | 32   | 72   | 91   | 116  |
|                    | Arterial Pothole Req % Completed <= 10 Days         | 90%                       | 96%  | 97%  | 96%  | 100% | 79%  | 78%  |
| S                  | Res. Pothole Req % Completed <= 30 Days             | 90%                       | 100% | 95%  | 99%  | 97%  | 100% | 96%  |
| tion               | #Trees Trimmed                                      | 200                       | 255  | 213  | 196  | 302  | 80   | 151  |
| Street Operations  | #Trees Removed                                      | 120                       | 87   | 57   | 187  | 171  | 209  | 178  |
| dO                 | #Trees Planted - Monthly Average                    | 140                       |      |      |      | 20   | 98   | 155  |
| eet                | Open Forestry Prune or Removal Requests             | 150                       | 17   | 59   | 33   | 57   | 92   | 70   |
| Str                | Open Forestry Requests - Average Days Open          | 150                       | 110  | 45   | 58   | 39   | 37   | 45   |
|                    | Total Requests                                      | 600                       | 381  | 494  | 611  | 950  | 590  | 682  |
|                    | Total Open Requests                                 | 300                       | 74   | 112  | 122  | 189  | 288  | 283  |
|                    | % of Graffiti Requests removed in ≤ 5 days          | 95%                       |      |      |      | 100% | 100% | 99%  |
| suc                | % Signals Repaired Compared to Reported             | 95%                       | 99%  | 99%  | 100% | 99%  | 99%  | 99%  |
| atic               | % Signals Replaced Compared to Reported             | 95%                       | 100% | 75%  | 100% | 100% | 100% | 67%  |
| per                | % of Signal Bulb Outages Responded in ≤ 24 hrs      | 95%                       | 96%  | 94%  | 97%  | 93%  | 100% | 100% |
| ic C               | % of City Street Light Outages Responded in ≤ 5 day | 95%                       | 93%  | 100% | 100% | 100% | 100% | 100% |
| Traffic Operations | % Sign Repaired/Replace to Reported                 | 95%                       | 100% | 40%  | 100% | 100% | 99%  | 100% |
| F                  | % Signs Repair/Replace Responded in ≤ 5 days        | 95%                       | 100% | 100% | 99%  | 100% | 100% | 100% |



### Street & Transportation

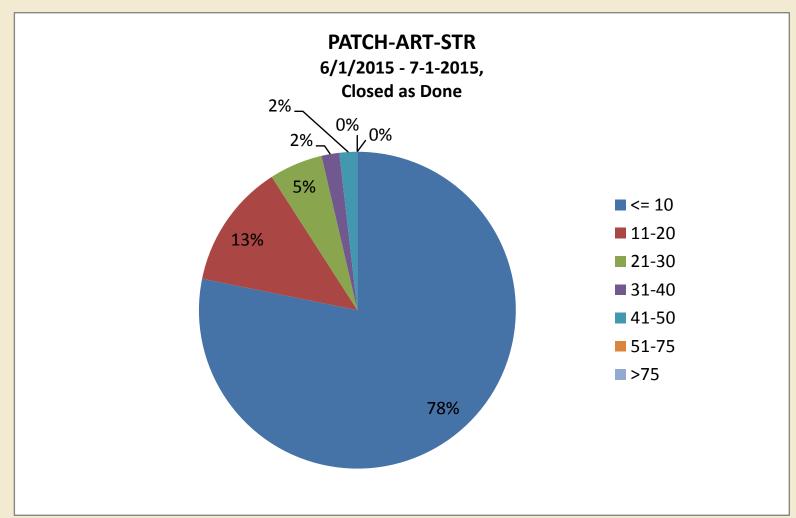
#### **Dashboard – Previous Year Comparison**

|           |  | 2015 Monthly<br>Target | 2014 YTD | 2015 YTD | % Change     |
|-----------|--|------------------------|----------|----------|--------------|
|           | Unresolved Pothole Requests                          | 150                    | 212      | 116      | <b>45</b> %  |
|           | Arterial Pothole Req % Completed < = 10 Days         | 90%                    | 48%      | 78%      | 1 38%        |
| suc       | Res. Pothole Req % Completed < = 30 Days             | 90%                    | 85%      | 96%      | 11%          |
| atic      | # Trees Trimmed                                      | 200                    | 141      | 151      | 1 7%         |
| perations | # Trees Removed                                      | 120                    | 90       | 178      | 1 49%        |
| 0         | # Trees Planted - Monthly Average                    | 140                    | 0        | 155      | 100%         |
| Street    | Unresolved Forestry Prune or Removal Requests        | 150                    | 318      | 70       | <b>1</b> 78% |
| Str       | Unresolved Forestry Requests - Average Days Open     | 150                    | 163      | 45       | <b>1</b> 72% |
|           | Total Requests                                       | 600                    | 582      | 682      | 15%          |
|           | Total Unresolved Requests                            | 300                    | 579      | 283      | <b>1</b> 51% |
| S         | % of Graffiti Requests removed in ≤ 5 days           | 95%                    | 100%     | 99%      | <b>1</b> %   |
| erations  | % Signals Repaired Compared to Reported              | 95%                    | 99%      | 99%      | 0%           |
| rat       | % Signals Replaced Compared to Reported              | 95%                    | 100%     | 67%      | 33%          |
| Ope       | % of Signal Bulb Outages Responded in ≤ 24 hrs       | 95%                    | 100%     | 100%     | 0%           |
|           | % of City Street Light Outages Responded in ≤ 5 days | 95%                    | 100%     | 100%     | 0%           |
| Traffic   | % Sign Repaired/Replace to Reported                  | 95%                    | 100%     | 100%     | 0%           |
|           | % Signs Repair/Replace Responded in ≤ 5 days         | 95%                    | 100%     | 100%     | 0%           |



### Street & Transportation

#### **Arterial Patching**



## Street & Transportation Achievements

- Planted 273 trees this Spring.
- Ash tree removals are progressing according to plan.
- Provided support for Sharefest and Project 1013.
- Pothole patching levels remain relatively low compared to previous years.



## Street & Transportation Areas of Improvement

- Closely monitoring patching requests. Winter cold patches are failing.
- Traffic signal replacement.
- Prepare for creek maintenance at Keith & Kent Creeks.



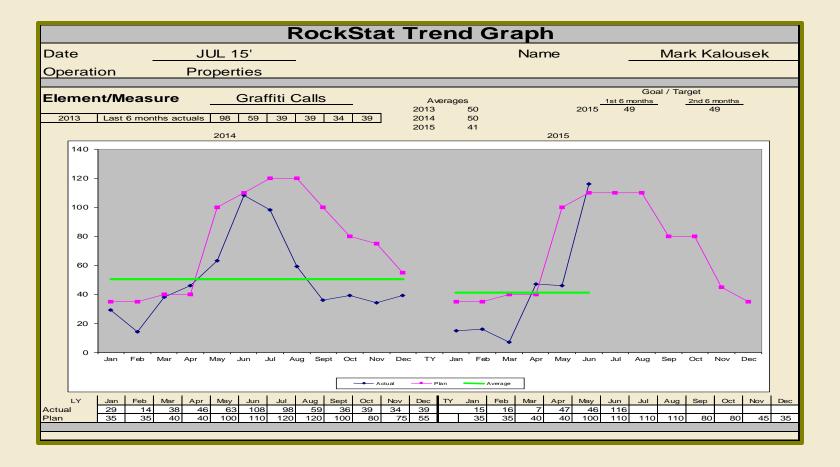
## Graffiti

#### PRESENTED BY:

Kwame Calvin – Transportation & Facilities Manager



## Public Works — Graffiti 2015 YTD Dashboard





#### **Statistics**

- We have decreased graffiti cases by 17% for the 1<sup>ST</sup> half of this year. We have (247) cases this year compared to (298) in 1<sup>st</sup> half of 2014
- We are averaging (1.1) day removal time in Jun on a goal of (2.5)
- June is our highest month for graffiti cases (116) compared to (108) in 2014
- Gang Graffiti is our most common type of graffiti (29%)
- We are averaging (41) cases per month this year compared to (50) cases in 2014

#### BEFORE



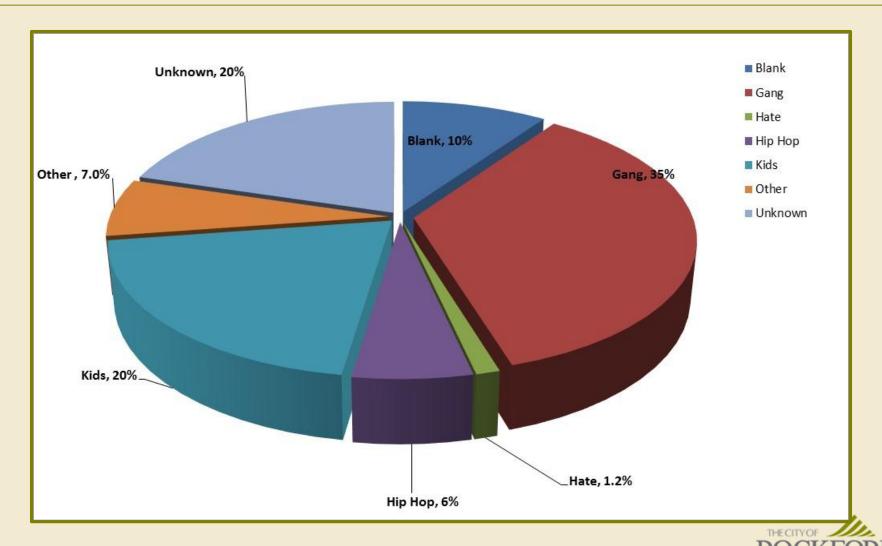


**AFTER** 

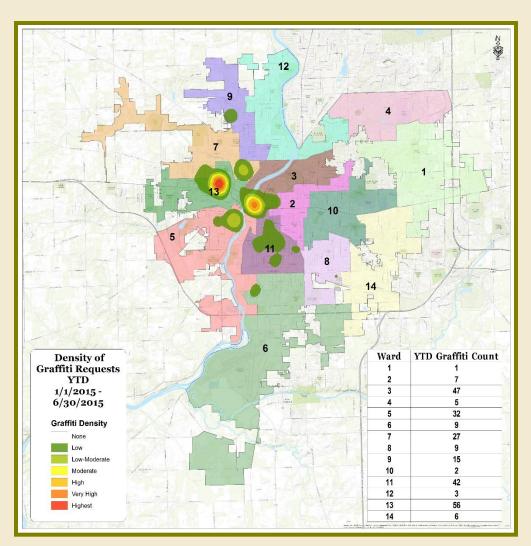


Excellence Everywhere

#### **Statistics**



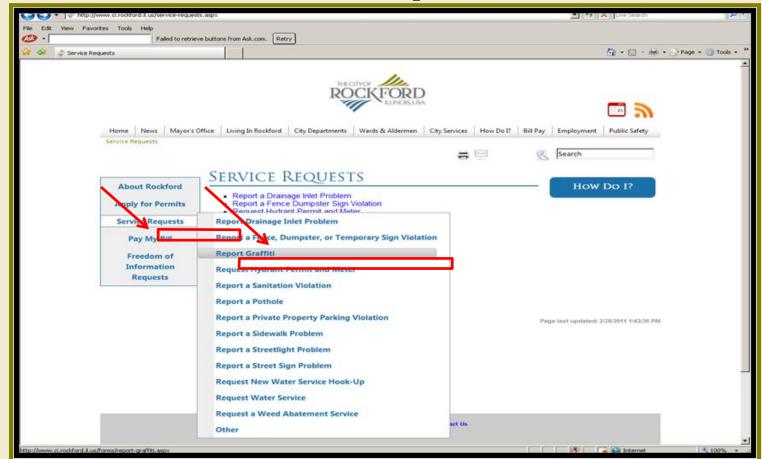
#### **Graffiti by Wards**



- Ward **13** has the highest amount of graffiti (**56**) in the first 6 months.
- Ward 1 has the lowest amount of graffiti cases with
  (1) this year.
- Wards 3, 11 & 13 make up 56% of all graffiti cases.
- Ward 5 still is not in the top
  3 most reported



#### **Service Requests**



New Graffiti Hotline 779-348-7300





#### **Achievements**

#### **Achievements**

- We are averaging (1.1) day removal time for the month of June
- We have decreased graffiti 17% this year
- 73% of graffiti reported in house for the month of April
- Gang graffiti has dropped to 35%

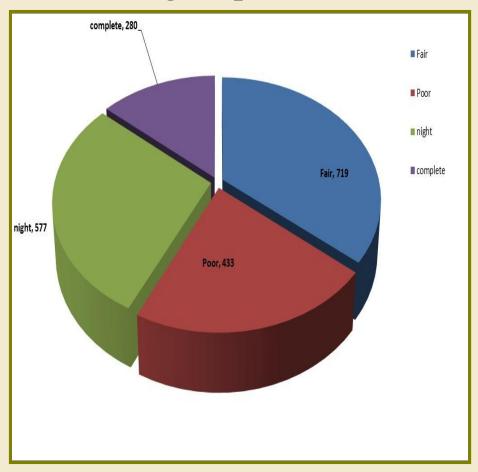
#### **Areas of improvements**

- Most Common type of Graffiti is Gang (35%)
- Wards 3, 11 &13 account for **56%** of all graffiti cases
- Ward 13 leads all wards in Graffiti



## Signs

#### Sign replacement



#### 2015 numbers

- Install-247
- Knockdowns-291
- Graffiti-26
- Replace-291
- U posts installed-56
- Square bases/posts installed-97
- Posts removed-39
- Signs removed-70
- Signs fabricated with blanks covered and signs weeded-311



### **Water Division**

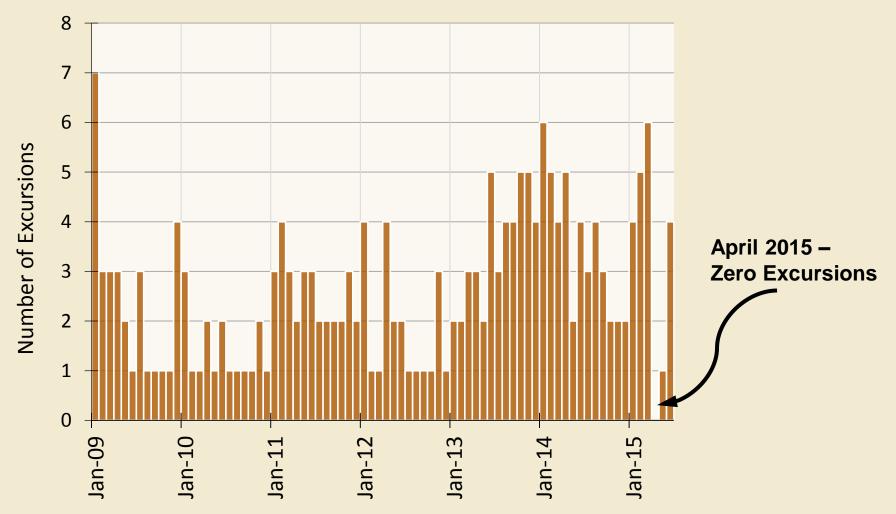
#### PRESENTED BY: Tim Holdeman, Water Superintendent



#### **Scorecard**

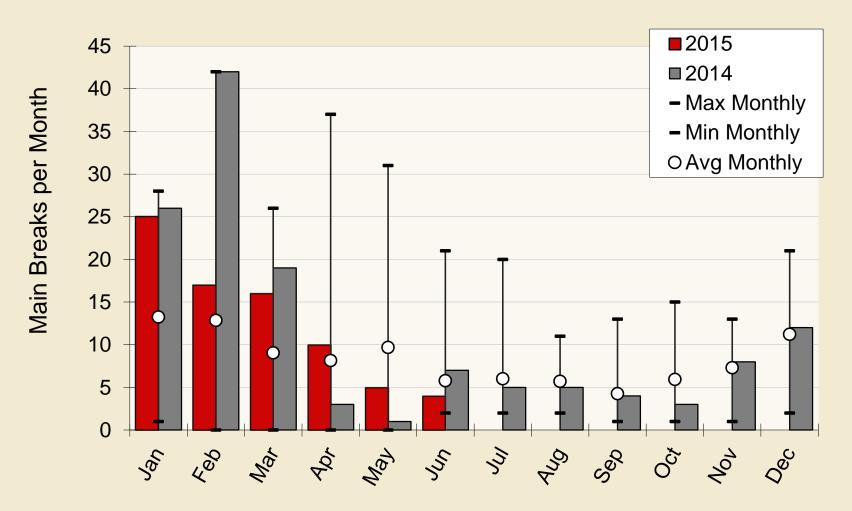
|                  |                     | Monthly Performance                            | 2015 | Jan  | Feb  | Mar  | Apr  | May  | Jun  |
|------------------|---------------------|--|------|------|------|------|------|------|------|
|                  |                     | Emergency Repair Time (hours)                  | 2    | 2.2  | 2.2  | 2.1  | 1.8  | 0.8  | 1.2  |
|                  | ion                 | % of Total Repairs That Are Planned            | 80%  | 67%  | 70%  | 44%  | 83%  | 81%  | 88%  |
|                  | ibut                | Backlog of Non-Emerg Repairs (Weekly Avg)      | 25   | 7    | 8    | 14   | 24   | 20   | 14   |
|                  | Distribution        | # of Winter Backlog Jobs                       | 130  | 31   | 56   | 15   | 0    | 0    | 0    |
|                  |                     | Water Main Flushed (mi)                        | 20   |      |      |      |      | 46   | 45   |
|                  | er<br>e             | Average # of Days to Correct Meter Problem     | 30   | 28   | 30   | 35   | 28   | 27   | 37   |
| ions             | Customer<br>Service | Total Service Orders Returned "Not Completed"  | 100  | 301  | 171  | 215  | 66   | 66   | 135  |
| erati            | en)                 | Priority Service Orders "Not Completed" (Avg.) | 25   | 30   | 15   | 30   | 19   | 18   | 24   |
| Water Operations |                     | % Meeting Demand for Water Pumped              | 110% | 168% | 174% | 182% | 165% | 104% | 95%  |
| /ate             | uo                  | Service Pressure Excursions                    | 50   | 34   | 13   | 29   | 40   | 44   | 39   |
| >                | Production          | % of Total Maintenance Hrs Available           | 70%  | 77%  | 65%  | 80%  | 80%  | 83%  | 71%  |
|                  | Proc                | # of Water Quality Complaints                  | 5    | 0    | 0    | 0    | 1    | 0    | 0    |
|                  |                     | % of Total Production from Rehabed Wells       | 80%  | 93%  | 93%  | 88%  | 88%  | 89%  | 85%  |
|                  | a                   | Total Amt Past 30 Days Due as % of Revenue     | 5%   | 4.6% | 4.6% | 4.2% | 4.5% | 3.9% | 3.7% |
|                  | Financial           | Operating Revenue, % of Plan                   | 95%  | 105% | 107% | 93%  | 96%  | 109% | 106% |
|                  | Fin                 | Number of New Water Connections                | 8    | 0    | 0    | 2    | 1    | 7    | 7    |

**Number of RockStat Excursions 2009 - Present** 



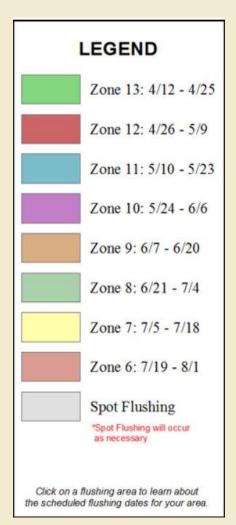


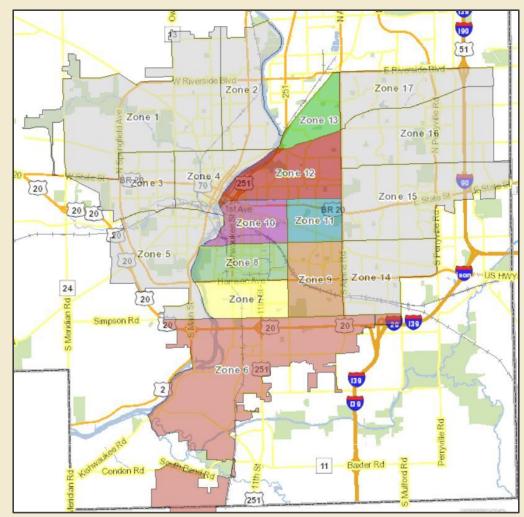
Water Mainbreak Statistics – 1990 - 2015 YTD





#### **2015 Hydrant Flushing Schedule**







#### Water Distribution Section – Summer Operations Plan

|                  | April | Мау | June | July | August | September | October | November |
|------------------|-------|-----|------|------|--------|-----------|---------|----------|
| Hydrant Flushing |       |     |      |      |        |           |         |          |
| Fireflow Testing |       |     |      |      |        |           |         |          |
| Hydrant PM       |       |     |      |      |        |           |         |          |
| Hydrant Repair   |       |     |      |      |        |           |         |          |
| Leak Detection   |       |     |      |      |        |           |         |          |
| Valve Turning    |       |     |      |      |        |           |         |          |



Water Reservoir Lining – Well 31 (1780 Bell School Road)

#### Reservoir

Age: 34 years

Capacity: 5 million gallons

Dimensions: 200 ft x 200 ft,

18 feet high

#### Liner

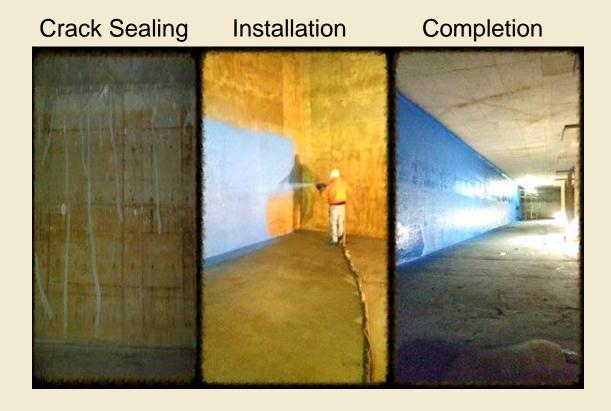
Composition: Elastic polymer (elastomer)

Thickness: about 0.1 inch

#### **Project**

Cost: \$343,000

Time to Complete: 45 days





## PUBLIC WORKS / WATER DIVISION Achievements

- Excellent Quality, Sufficient Supply, and Stable Pressure
- 2014 Water Utility Annual Report
- Illinois EPA Triennial Engineering Evaluation
- National Drinking Water Week (May 3 9, 2015)
- Asset Management Cut-Off Box Locating Using GPS (Pilot Program)



#### **Areas for Improvement**

- Revisions to Water Rate Structure
- Delinquent Account Management (w/ Customer Service Center)
- Cross Connection Control Survey
- Water Reservoir Lining / Repair Project Completion



## **Engineering Division**

#### PRESENTED BY:

Marcy Leach, Engineering Operations Manager Tyler Nelson, CIP Operations Manager Jeremy Carter, Traffic Engineer



## Public Works - Engineering Division

#### **Dashboard**

|             | Monthly Performance                               | 2015<br>Monthly<br>Target | Jan   | Feb   | Mar   | Apr   | May    | Jun   |
|-------------|---|---------------------------|-------|-------|-------|-------|--------|-------|
|             | # of Site Plans Reviewed                          | 7                         | 4     | 3     | 3     | 3     | 10     | 14    |
|             | % of Site Plans Reviewed in less than 14 days     | 95%                       | 100%  | 100%  | 100%  | 100%  | 100%   | 100%  |
|             | # of Development Plans Reviewed                   | 1                         | 0     | 1     | 0     | 6     | 4      | 0     |
|             | % of Develop. Plans Reviewed in less than 21 days | 95%                       | NA    | 100%  | NA    | 83.3% | 100.0% | NA    |
|             | # of ROW/DWY Permits Issued                       | 100                       | 144   | 82    | 320   | 266   | 217    | 201   |
| ρ0          | % of ROW/DWY Permits Issued in 1 day              | 95%                       | 98.6% | 97.6% | 78.8% | 92.1% | 100.0% | 99.5% |
| erin        | Detention Basins Inspected                        |                           |       |       |       |       | 58     | 72    |
| Engineering | Detention Basins Requiring Followup               |                           |       |       |       |       | 30     | 31    |
| En          | Industrial High Risk Inspections On Site          | 8                         | 10    | 10    | 10    | 18    | 2      | 11    |
|             | Erosion Control Inspections On Site               | 20                        | 15    | 1     | 30    | 27    | 7      | 23    |
|             | Illicit Discharge (IDDE) Investigations           | 1                         | 0     | 1     | 7     | 2     | 2      | 9     |
|             | IDDE Investigation w/ 72 hrs                      | 100%                      | 100%  | 100%  | 100%  | 100%  | 100%   | 100%  |
|             | NPDES Permit Water/Stormwater Samples Taken       | 2                         |       | 0     | 10    | 15    | 31     | 4     |
|             | SWPPP Reviews                                     | 3                         | 4     | 3     | 1     | 7     | 3      | 3     |

### Public Works - Engineering Division

#### **Stormwater – Plan Reviews & Const. Inspections**

- Completed 36 plan reviews, 21 of which were over 1 acre requiring a full SWPPP review
- Construction Site Inspections for Erosion & Sediment Control

| Month    | # of Inspections | # Requiring Follow-up |
|----------|------------------|-----------------------|
| January  | 15               | 0                     |
| February | 1                | 1                     |
| March    | 30               | 12                    |
| April    | 27               | 15                    |
| May      | 7                | 5                     |
| June     | 23               | 20                    |



### Public Works - Engineering Division

#### **Stormwater – Industrial High Risk Inspections**

- Minimal concerns noted during inspections
- Requesting companies to obtain No Exposure Certificates



| Month    | # of Inspections | # Requiring Follow-up |
|----------|------------------|-----------------------|
| January  | 10               | 9                     |
| February | 10               | 8                     |
| March    | 10               | 5                     |
| April    | 18               | 16                    |
| May      | 2                | 2                     |
| June     | 11               | 10                    |



## Public Works - Engineering Division Stormwater - Illicit Discharge Investigations

- Completed 10 investigations in 2015
- Initiated investigation within the required 72 hours from time reported
- 3 sites required environmental sampling
- 2 properties will go to Code Hearing

| Month    | # of<br>Investigations | # Still Open |
|----------|------------------------|--------------|
| 2014     | Carryover (1)          | 1            |
| January  | 0                      | 0            |
| February | 1                      | 1            |
| March    | 7                      | 1*           |
| April    | 2                      | 0            |
| May      | 2                      | 0            |
| June     | 9                      | 2            |





\* In the process of closing out



## Public Works - Engineering Division Upcoming Stormwater Projects

- Detention Pond Inspections Underway
- Montadera Drainage Improvements completed
- Buckbee Creek Concrete Channel Repairs 1 along Wesleyan Ave completed
- Buckbee Creek Concrete Channel Repairs 2 along Wesleyan Ave under design
- Logistics Park Detention Pond Retrofit Under PO, waiting for pond to dry
- Linden Pointe Detention Pond Retrofit Study complete, design underway
- Harmon Park Detention Pond Final design underway
- Airport East Drainage Study still underway
- Draft Stormwater Master Plan complete Setting up public comment dates



## Public Works - Engineering Division Development Projects

- New Downtown Parking Garage design underway
- Outdoor City Market Complete
- Indoor City Market Working through DCEO approval process



## Public Works – Engineering Division Areas of Achievement

- City Council passed the new Stormwater Management Ordinance on May 4, 2015
- Stormwater Technical Manual and Stormwater Master Plan Completed
- Received "Green in 2015" Award from Citizens Utility Board (500 light bulbs to distribute to residents during National Night Out in August
- National Public Works Week May 17 23, 2015 (Community Begins Here)



#### **Update on 2015 Capital Improvement Program – Achievements**

#### Neighborhood Program

- Five neighborhood program packages have been bid
- Two packages are 100% completed
- Original Alderman Ward plans are 100% implemented
- Anticipate one more bid package to incorporate \$780,000 in bid savings

#### Arterial/Collector & Commercial/Industrial Resurfacing Program

- Arterial Street Repairs package is 80% complete, anticipate full completion mid-July
- Commercial Street Repairs package is 80% complete
- Spring Brook Road resurfacing project started July 6; completion anticipated end of July

#### Sidewalk Repair Program

- Sidewalk & ADA repair funds are 75% implemented
- Auburn St. sidewalk extension starts week of July 13

#### Airport Drive & Falcon Road Reconstruction

- Construction continues on Airport Dr. west of the railroad tracks
- Anticipate switchover to next phase east of the railroad tracks in late July



#### **Update on 2015 Capital Improvement Program – Achievements**

#### South Main Street Two-Way Conversion

- Construction began the week of June 22
- Project completion date is November 20, 2015

#### South Alpine Road Box Culvert

- Bids were opened by IDOT on June 12
- Low bid was below the engineer's estimate, IDOT will award
- Construction anticipated to begin in late July

#### 7<sup>th</sup> Street Lighting Project

Work is approximately 60% complete

#### West State Street Streetscape

Work is approximately 50% complete

#### **Downtown Sports Complex**

- Building contract is approximately 25% complete
- River path is complete, work continues on roof and wall panel installation
- Structural steel is completed on the championship court area
- Sanitary sewer work continues on the upper tier
- Both contracts still on schedule for May 2016 completion



**Update on 2015 Capital Improvement Program – Downtown Sports Complex** 









#### **Update on 2015 Capital Improvement Program**



E. State St. Paving



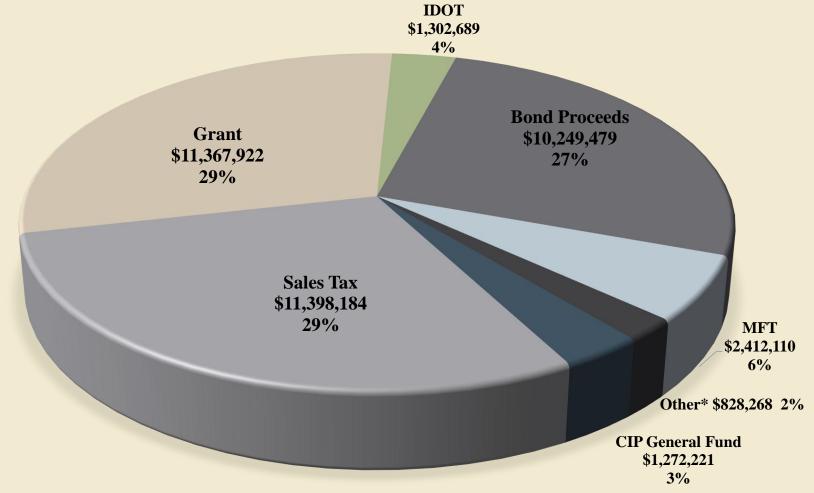
Main St. Arches Erection



Airport Dr. Pavement



#### 2015 Capital Improvement Program – Engineering Division Projects



2015 Construction Project Total: \$38,830,872 \*Other: WRIA and RRWRD



#### 2015 Capital Improvement Program – Remainder of 2015

#### Jefferson Street Bridge Repairs

- Repairs to 5 columns to lengthen the life of the bridge
- Plans are completed, will be advertised for bid in July

#### Harrison Avenue Corridor Reconstruction

- Land acquisition close to being completed
- Plans are being finalized
- Plan is to be on November 6, 2015 IDOT letting for 2016 construction

#### Illinois Railway Rails-to-Trails Bridge Conversion

- High bids received on June 12 IDOT letting; bids were rejected
- Project will be re-bid on July 31 IDOT letting

#### North Main Street Corridor Reconstruction

- Project is still on July 31 IDOT letting
- City-led demolition projects continue in advance of the construction

#### Bell School Road & East State Street Intersection Improvements

- County-led project will result in additional lanes, improved geometrics, a new corridor lighting system, and pedestrian improvements
- On July 31 IDOT letting



# Public Works — Engineering Division Areas of Improvement

- Close out all existing Keith Creek Mitigation grants
- Re-bid the West State Street Linear Park project
- Finalize the Capital Improvement Program 2015 projects



# Public Works - Parking 2015 1st Quarter Revenue Review

| Name         | Description          | Spaces | Permits | Trans    | Permits   | Ticketing | Adjust   | Validation | Misc Rev | 15 1st Qtr Total |
|--------------|----------------------|--------|---------|----------|-----------|-----------|----------|------------|----------|------------------|
| Church-South | Concourse            | 843    | 421     | \$28,089 | \$33,388  | \$160     | \$3,089  | \$20,244   | \$75     | \$85,045         |
| Wyman-South  | Wyman & Elm Deck     | 319    | 240     | \$19,528 | \$39,600  | \$1,028   | \$167    | \$0        | \$0      | \$60,323         |
| State-West   | State & Main (Metro) | 297    | 239     | \$15,333 | \$30,452  | \$85      | \$968    | \$0        | \$75     | \$46,913         |
| Main-North   | Pioneer Deck (Upper) | 763    | 275     | \$12,221 | \$16,647  | \$0       | \$1,540  | \$0        | \$0      | \$30,408         |
| State-East   | Water Deck           | 55     | 0       | \$0      | \$0       | \$0       | \$0      | \$0        | \$0      | \$0              |
| Parking Lots |                      | 2083   | 369     | \$0      | \$64,340  | \$22,078  | -\$437   | \$0        | \$0      | \$85,982         |
| On Street    |                      | 3550   | 0       | \$0      | \$0       | \$110,576 | -\$2,239 | \$0        | \$0      | \$108,337        |
|              | Totals               | 7951   | 1556    | \$75,171 | \$184,427 | \$133,927 | \$3,089  | \$20,244   | \$150    | \$417,007        |



## Public Works - Parking

#### **Revenue Review - Comparison**

| Name         | Description          | 15 1st Qtr Total | 14 1st Qtr Total | 2014 Total  |
|--------------|----------------------|------------------|------------------|-------------|
| Church-South | Concourse            | \$85,045         | \$72,706         | \$328,458   |
| Wyman-South  | Wyman & Elm Deck     | \$60,323         | \$57,631         | \$206,995   |
| State-West   | State & Main (Metro) | \$46,913         | \$54,479         | \$187,505   |
| Main-North   | Pioneer Deck (Upper) | \$30,408         | \$36,271         | \$121,378   |
| State-East   | Water Deck           | \$0              | \$4,873          | \$11,419    |
| Parking Lots |                      | \$85,982         | \$51,001         | \$232,604   |
| On Street    |                      | \$108,337        | \$134,529        | \$354,064   |
|              | Totals               | \$417,008        | \$411,490        | \$1,442,423 |



# Public Works - Parking Ticketing Review

| Citations by Group |      |        |      |       |  |  |
|--------------------|------|--------|------|-------|--|--|
| Month              | ABM  | Police | Snow | Total |  |  |
| Jan                | 1105 | 532    | 0    | 1637  |  |  |
| Feb                | 1159 | 369    | 375  | 1903  |  |  |
| Mar                | 896  | 182    | 0    | 1078  |  |  |
| Total              | 3160 | 1083   | 375  | 4618  |  |  |



## Public Works - Parking

#### **Ticketing Review**

|                 | 1st Qua   | 1st Q        | uarter 2014 |              |
|-----------------|-----------|--------------|-------------|--------------|
| Violation Types | Tickets   | \$Amount     | Tickets     | \$Amount     |
| Time Limits     | 1636      | \$ 32,720.00 | 1421        | \$ 28,420.00 |
| Handicap Stall  | 51        | \$ 12,750.00 | 154         | \$ 38,500.00 |
| Fire Lane       | 61        | \$ 6,100.00  | 113         | \$ 11,300.00 |
| Others          | 2870      | \$ 95,350.00 | 4943        | \$178,620.00 |
| Total           | 4618      | \$146,920    | 6631        | \$256,840    |
|                 |           |              |             |              |
| Citations Paid  | \$133,614 |              | \$154,620   |              |



## Human Services

PRESENTED BY:

Jennifer Jaeger- Community Services Director



## Community Services-Zero 2016

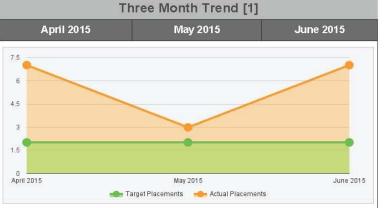
#### PRESENTED BY:

Jennifer Jaeger – Community Services Director

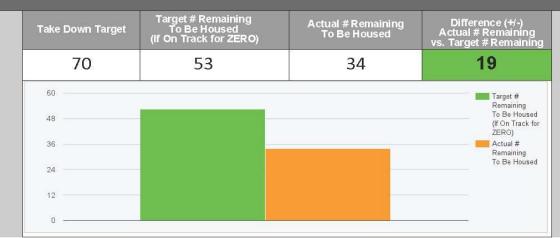


#### CHRONIC HOMELESSNESS DASHBOARD



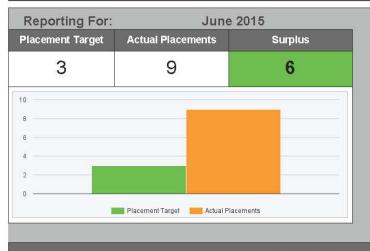


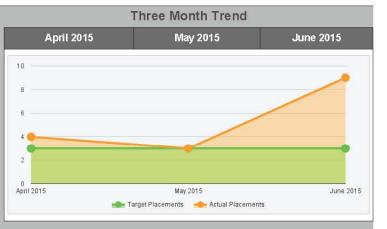
#### **BIG PICTURE: GETTING TO ZERO**





#### **VETERAN HOMELESSNESS DASHBOARD**





#### **BIG PICTURE: GETTING TO ZERO**





### **Achievements**

Ahead of target for placements for both Chronic and Veteran Homelessness. In June we began including placements by two additional partners, Rockford Township and Winnebago County VAC.

## **Areas of Improvement**

A staffing change at the Veteran's Center in Madison (VASH Vouchers) has added one more step to trying to facilitate their full involvement. Lynnette McRae is assisting us in working through the federal VA to address the issue.



PRESENTED BY:

Assistant Deputy Chief Patrick Hoey



# Police Key Strategic Initiatives 2015

Reduce violent crime offenses by 10%. Reduce property crime offenses by 15%. Reduce graffiti incidents by 10%

Plan and construct Police Districts 1, 2, & 3

Add 10 dash cameras to squads.

Increase case management of Prisoner Reentry Program by 20%.

**Establish Violent Crime Task Force Metrics for County-Wide Violent Crime Reduction** 

| ltem   | YTD 14 | YTD 15 | % Change |
|--|--------|--------|----------|
| Group A Offenses   | 8,257  | 8,260  | 0.04%    |
| All Calls for Service                                    | 74,422 | 79,781 | 7.20%    |
| Dispatched Calls for Service (Not Self-Initiated)        | 41,336 | 40,857 | -1.16%   |
| Self-Initiated Calls for Service                         | 9,589  | 7,000  | -27.00%  |
| Aggravated Battery/Shots Fired                           | 175    | 290    | 65.71%   |
| Robbery  | 175    | 197    | 12.57%   |
| Burglary   | 736    | 614    | -16.58%  |
| Auto Theft   | 180    | 223    | 23.89%   |
| Burglary to Motor Vehicle and Theft from Motor Vehicle   | 486    | 394    | -18.93%  |
| Traffic Accidents  | 2,678  | 2,815  | 5.12%    |
| Traffic Fatalities (count of people)                     | 6      | 4      | -33.33%  |
| Group A Incidents - % Domestic Related                   | 22.2%  | 23.0%  | 3.60%    |
| Total People Arrested                                    | 4,700  | 4,294  | -8.64%   |
| Parolees Arrested  | 198    | 181    | -8.59%   |
| Adult Probationers Arrested                              | 429    | 438    | 2.10%    |
| Juvenile Probationers Arrested                           | 89     | 90     | 1.12%    |
| # of Guns Seized   | 95     | 117    | 23.16%   |
| # of People Arrested for Any Offense Involving a Firearm | 117    | 114    | -2.56%   |

<sup>\*\*</sup>N/C is "not calculable"

<sup>\*\*</sup>Parole and probation arrests counted using the most recent monthly parole & probation lists.

<sup>\*\*</sup>Probation and parole arrests include custodial (lodged in jail) and non-custodial (traffic citations/NTAs) arrests.

<sup>\*\*#</sup> of people arrested for offenses involving firearms was obtained by using the "offense weapon code" where a gun or firearm was reported as used in that offense.

#### **Dashboard**

| GROUP A OFFENSES |       |       |          |          |  |  |  |
|------------------|-------|-------|----------|----------|--|--|--|
|                  | 2014  | 2015  | % Change |          |  |  |  |
| City             | 8,257 | 8,260 | 0.04%    | <b>^</b> |  |  |  |
| Incidents        | 6,645 | 6,400 | -3.69%   | Ψ        |  |  |  |
| District 1       | 3,704 | 3,480 | -6.05%   | Ψ        |  |  |  |
| District 2       | 2,701 | 2,891 | 7.03%    | <b>^</b> |  |  |  |
| District 3       | 1,819 | 1,874 | 3.02%    | <b>^</b> |  |  |  |
| Unknown          | 33    | 15    | -54.55%  | ¥        |  |  |  |

| VIOLENT CRIME      |     |       |        |          |  |  |  |
|--------------------|-----|-------|--------|----------|--|--|--|
| 2014 2015 % Change |     |       |        |          |  |  |  |
| City               | 918 | 1,176 | 28.10% | <b>^</b> |  |  |  |
| Incidents          | 770 | 876   | 13.77% | <b>^</b> |  |  |  |
| District 1         | 487 | 602   | 23.61% | <b>^</b> |  |  |  |
| District 2         | 321 | 417   | 29.91% | <b>^</b> |  |  |  |
| District 3         | 108 | 155   | 43.52% | <b>^</b> |  |  |  |
| Unknown            | 2   | 2     | 0.00%  | •        |  |  |  |

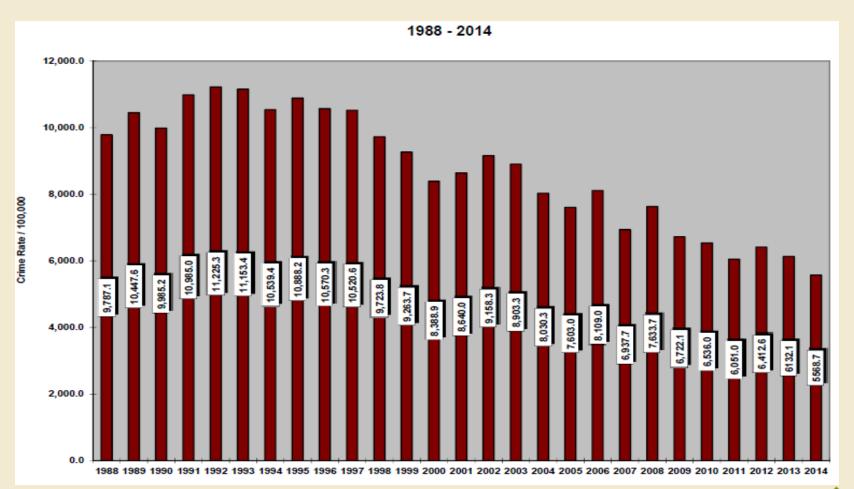
| PROPERTY CRIME |       |       |          |          |  |  |
|----------------|-------|-------|----------|----------|--|--|
|                | 2014  | 2015  | % Change |          |  |  |
| City           | 2,813 | 2,566 | -8.78%   | <b>+</b> |  |  |
| Incidents      | 2,781 | 2,543 | -8.56%   | <b>+</b> |  |  |
| District 1     | 1,057 | 931   | -11.92%  | <b>+</b> |  |  |
| District 2     | 842   | 825   | -2.02%   | <b>+</b> |  |  |
| District 3     | 894   | 805   | -9.96%   | <b>+</b> |  |  |
| Unknown        | 20    | 5     | -75.00%  | <b>+</b> |  |  |

<sup>\*\*</sup>Produced 7/1/15.

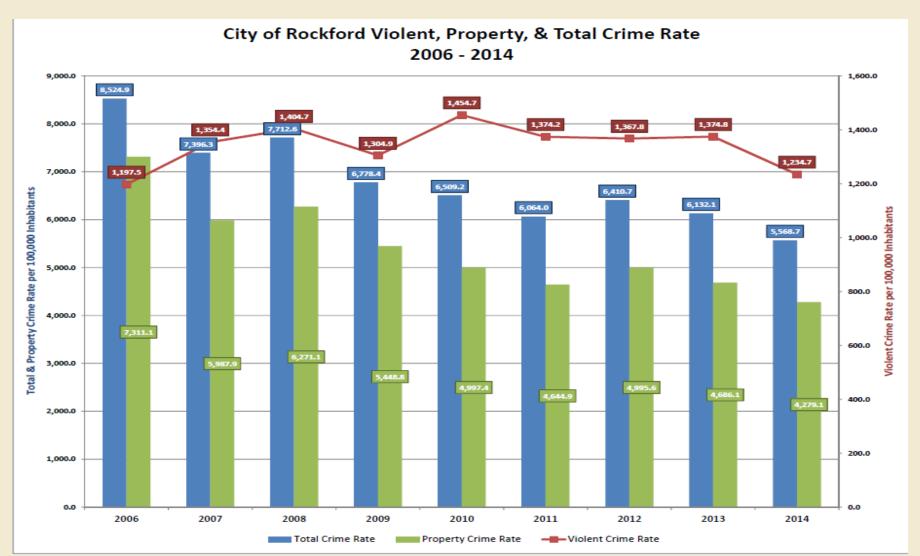
<sup>\*\*</sup>All data obtained from BI report Group A Offenses Databox\_ByDateRange\_Area

<sup>\*\*</sup>Prior to March 12, 2014, patrol area was not a required field in RMS. Please note, however, that "unknown" may still be a valid response if the location of an incident is not known.

## Crime Rate 27 Year Trend







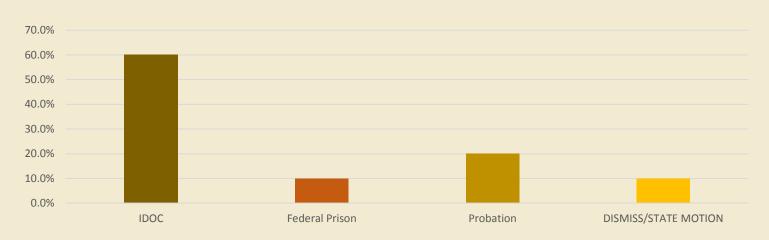


| 2015  | YTD 14 | YTD 15 | % Change |
|---|--------|--------|----------|
| CITY FIREARMS RECOVERED & TRACED THROUGH ATF TOTAL                      | 95     | 117    | 23.16%   |
| DISTRICT 1  | 47     | 67     | 42.55%   |
| DISTRICT 2  | 41     | 34     | -17.07%  |
| DISTRICT 3  | 7      | 14     | 100.00%  |
| NA  | 0      | 2      | N/C      |
| CITY FIREARM ARRESTS IN GUN RECOVERY CASES                              | 70     | 78     | 11.43%   |
| JUVENILE  | 10     | 6      | -40.00%  |
| ADULT   | 60     | 72     | 20.00%   |
| FIREARM ARRESTS PROSECUTED BY THE STATES ATTORNEY                       | 70     | 78     | 11.43%   |
| FIREARM CASES REFERRED TO ATF   | 70     | 78     | 11.43%   |
| FIREARM CASES REVIEWED BY THE US ATTORNEY'S OFFICE                      | 8      | 13     | 62.50%   |
| FIREARM CASES PROSECUTED BY THE US ATTORNEY'S OFFICE                    | 3      | 1      | -66.67%  |
| *N/C is "not calculable"  *N/A may have occurred outside COR boundaries |        |        |          |



#### Rockford Area Violence Elimination Network (RAVEN) - Violent Crime Re-Offenders

#### **Sentencing Outcomes**



| LAST     | FIRST     | CHARGE                    | OUTCOME                       | LENGTH    | Paroled for         |
|----------|-----------|---------------------------|-------------------------------|-----------|---------------------|
| BASSETT  | LAMARCUS  | ARMED ROBBERY             | IDOC                          | 32 Years  | Murder/Manslaughter |
| COLLINS  | LACHARLES | AGG DOMESTIC BATTERY      | DISMISSED/STATE'S MOTION      |           | Robbery             |
| DORENZO  | TYRONE    | AGG BATTERY DEADLY WEAPON | IDOC                          | 6 Years   | Robbery             |
| JANSEN   | NICHOLAS  | AGG BATTERY               | IDOC                          | 2 Years   | FEL POS/ALL UUW     |
| JORDAN   | JANAE     | AGG ROBBERY               | FEDERAL PRISON                | Pending   | Agg Battery         |
| MALONE   | DRAKAAR   | RECKLESS HOMICIDE         | IDOC                          | 7.5 Years | Robbery             |
| MCMAHON  | BRANDON   | AGG SEXUAL ASSAULT        | PENDING -DISMISSED/SUPERSEDED | 7.5 Years | Robbery             |
| PARCHMAN | EDWARD    | AGG BATTERY               | PROBATION                     | 2.5 Years | Robbery             |
| PICKETT  | TRONTE    | MURDER                    | IDOC                          | 20 Years  | Robbery             |
| YOUNG    | VEAUNTA   | ROBBERY                   | PROBATION                     | 1 Year    | FEL POS/ALL UUW     |



## RAVEN / Parole Forum

- Call-in attended 240
- Lutheran Social Services Case Management 71
- Lutheran Social Services Opted Out of Case Management – 169
- Re-offended since call-in:

Case Managed – 17 (23.9%)

None were arrested for violent crimes

Opted Out of Case Management – 78 (46.2%)

Of those arrested, 10 were for violent crimes Homicide (1), Reckless Homicide (1), Sexual Assault (1) Aggravated Battery (4) and Robbery (3)



#### **RAVEN / Parole Forum**

| All Offenses by Type |     |      |  |  |
|----------------------|-----|------|--|--|
| Felony               | 86  | 60%  |  |  |
| Misdemeanor          | 57  | 40%  |  |  |
| Total                | 143 | 100% |  |  |

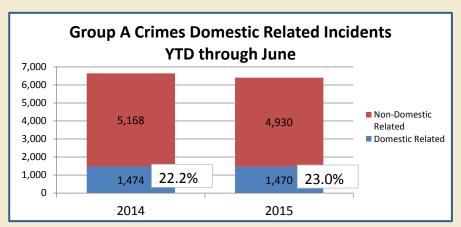
| Non-Enrolled Charge Outcomes        | Felony | Misdemeanor |
|-------------------------------------|--------|-------------|
| Dismiss/States Motion               | 6      | 8           |
| Pending-Dismissed/Superseded by In- | 21     | 1           |
| Federal Bureau of Prisons           | 1      | 0           |
| Jail                                | 1      | 0           |
| Illinois Department of Corrections  | 17     | 1           |
| Judgment on Forfeiture              | 0      | 2           |
| Fine                                | 0      | 1           |
| Nolle Prosequi                      | 1      | 0           |
| Probation                           | 12     | 26          |
| Pending                             | 13     | 11          |
| Totals                              | 72     | 50          |

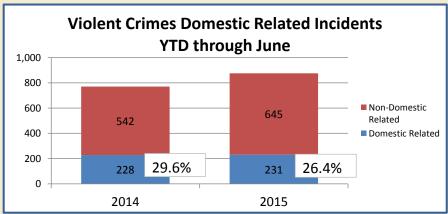
| Enrolled Charge Outcomes            | Felony | Misdemeanor |
|-------------------------------------|--------|-------------|
| Dismiss/States Motion               | 0      | 1           |
| Pending-Dismissed/Superseded by In- | 5      | 0           |
| Federal Bureau of Prisons           | 0      | 0           |
| Jail                                | 0      | 0           |
| Illinois Department of Corrections  | 0      | 0           |
| Judgment on Forfeiture              | 0      | 1           |
| Fine                                | 0      | 0           |
| Nolle Prosequi                      | 0      | 0           |
| Probation                           | 1      | 1           |
| Pending                             | 8      | 4           |
| Totals                              | 14     | 7           |

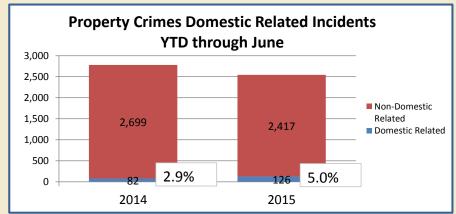
Re-offender arrests include Felony and Misdemeanor Charges only.



#### % of Incidents which were Domestic Related









#### **Arrestees on Probation & Parole**

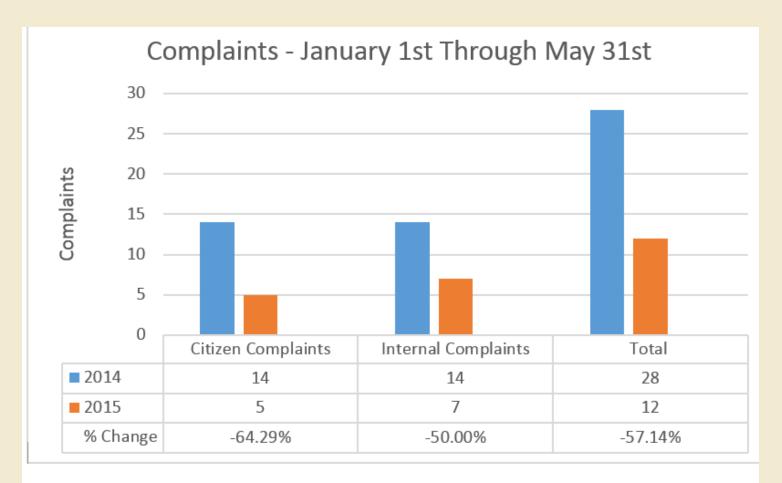
| Adult Probationer Arrests | 2014 YTD 2015 YTD |       | % Change |
|---------------------------|-------------------|-------|----------|
| Violent Crimes            | 21                | 16    | -23.8%   |
| Property Crimes           | 39                | 33    | -15.4%   |
| Other Crimes              | 369               | 389   | 5.4%     |
| All Crimes                | 429               | 438   | 2.1%     |
| % of Total Arrests        | 9.1%              | 10.2% |          |

| Juvenile Probationer Arrests | 2014 YTD | 014 YTD 2015 YTD |        |
|------------------------------|----------|------------------|--------|
| Violent Crimes               | 8        | 12               | 50.0%  |
| Property Crimes              | 12       | 8                | -33.3% |
| Other Crimes                 | 69       | 70               | 1.4%   |
| All Crimes                   | 89       | 90               | 1.1%   |
| % of Total Arrests           | 1.9%     | 2.1%             |        |

| Parolee Arrests    | 2014 YTD 2015 YTD |      | % Change |
|--------------------|-------------------|------|----------|
| Violent Crimes     | 9                 | 6    | -33.3%   |
| Property Crimes    | 26                | 16   | -38.5%   |
| Other Crimes       | 163               | 159  | -2.5%    |
| All Crimes         | 198               | 181  | -8.6%    |
| % of Total Arrests | 4.2%              | 4.2% |          |

Arrests include both custodial (lodged in jail) and non-custodial (traffic citations and notices to appear).

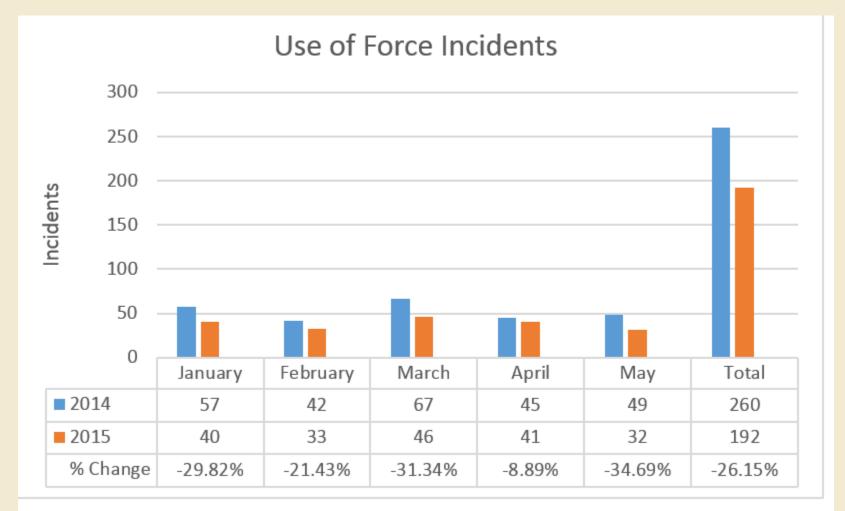




There was 1 citizen complaint from 01/01/14 to 05/31/14 that was for excessive force.

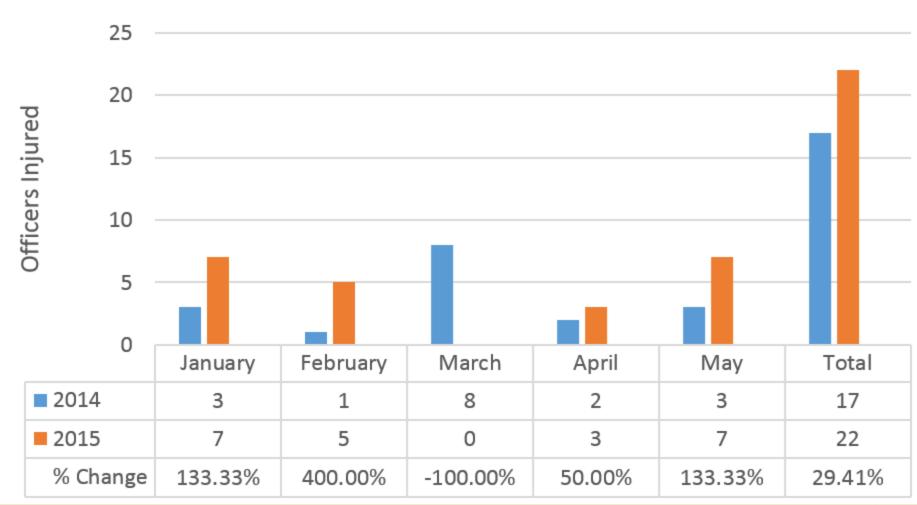
There were no citizen complaints from 01/01/15 to 05/31/15 that were for excessive force.





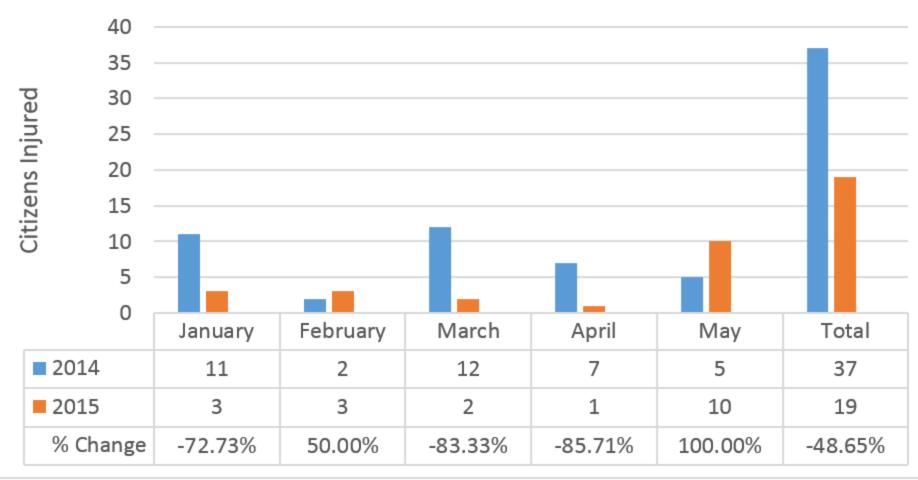


Officers Injured in Conjunction With Use of Force





### Citizens Injured in Conjunction With Use of Force





## Rockford Police Department Achievements

- Kingian Non-Violence Community Policing Training for Command Staff Community Meeting held June 30th
- Police Explorers won awards during a regional competition held at Guilford High School.
- The Rockford Police command staff spent two days with Dr. Aaron Thompson, PhD talking about Diversity and Law Enforcement and the Role Law Enforcement Leaders Play in Building Community.



### Moving Forward

- Reviewing RFP's for a scheduling software solution
- Building our image on our community interactions
- Summer 2015 Programs

#### **Youth Police Academy**

West Side: Kennedy Middle: July 6 – July 10

East Side: Eisenhower Middle: August 3 – August 7

**Junior Police Academy** 

Heartland Church: July 20 – July 24

**Rockford Police Safety Camp:** 

West: August 11 – August 12

East: August 13 – August 14

